

PowerSchool Parent Portal Account Set-up Instructions

These instructions cover: Recovering your username or password to PowerSchool.

If you have questions or need assistance with setting up or navigating your parent portal, please email powerschool@jisedu.or.id or call JIS x88888

Recovering your PowerSchool username or password

Click on the link that says "Having Trouble Logging In" underneath the password box. Please note there are two tabs in the next window, one for retrieving your password, and one for retrieving your username. Choose the one that applies to you. If you have forgotten both, you will need to get your username first, then repeat the process to get your password.



